

# REDEMPTION POINTS

FOR THAILAND PRIVILEGE MEMBER

Update: 13/12/23

### TERMS AND CONDITION OF PRIVILEGES

The terms and conditions for Privileges in the E-Privilege shall be incorporated into and form part of the relevant Thailand Privilege Membership Agreement ("Agreement") for each Member. Words defined in the Agreement shall have the same meanings as in the E-Privilege. Unless otherwise stated in the relevant Agreement for each Member, the following general terms and conditions of privileges will apply:

Unless otherwise stated in the relevant Agreement for each Member, the following general terms and conditions of privileges will apply:

Prior to the usage of any privilege hereunder, the Member is required to present the membership card to the relevant service providers, as the card is a proof of your Membership identity. The card is non-transferable, and can only be used by the Member whose name and photo appears on the card.

Signatures appearing on: a) the reverse side of the card, b) on the Thailand Privilege Membership application form, and c) in the passport, will be required from the Member for the use of any services, benefits and privileges in the E-Privilege.

Benefits, privileges and services as well as the service providers in the E-Privilege may be changed from time-to-time by the participating company(the" Company") without prior notice. Therefore, please contact the Member Contact Center to confirm the availability of the privileges and/or make a reservation prior to using any services, benefits and privileges.

Certain services, benefits, and privileges of the relevant service providers are occasionally offered for an exclusive period of time. As a result, the availability of services, benefits, and privileges of these Service Providers may normally be modified and/or suspended and/or cancelled from time-to-time without prior notice.

Pursuant to the terms and conditions as stated in the E-Privilege, should the Member cancel a reservation for certain services, the Member must notify the Member Contact Center in advance according to the company's cancellation policy, otherwise the Member shall be obliged to pay the penalty fee to Thailand Privilege Card Co., Ltd. at the applicable rate for the relevant privileges as stated in the E-Privilege. In the event that the Member accrues "no shows" or "late cancellations", all privileges may be suspended until the Member pays all penalties and submits proof of the payment to Thailand Privilege Card Co., Ltd.

The Member agrees to incur any fees, charges, or other payment as stipulated in the Agreement, or the E-Privilege, or as imposed by the Service Providers within the time specified by the Service Providers or Thailand Privilege Card Co., Ltd.

All invoices for the fees, charges or any other payment owed by the Member to Thailand Privilege Card Co., Ltd. will be sent to the Member as necessary.

As stipulated in the Agreement, Thailand Privilege Card Co., Ltd. shall have the right to take appropriate action and/or withdraw all rights and privileges conferred to the Member and/or cancel the Membership should there be a breach of the relevant Agreement.

The E-Privilege may be amended by Thailand Privilege Card Co., Ltd. on a regular basis. The Member agrees to comply with the terms and conditions as stipulated in the latest E-Privilege.

The Member agrees and acknowledges that at any time, and at Thailand Privilege Card Co., Ltd. discretion, Thailand Privilege Card Co., Ltd. may waive its right to demand of the Member any compliance with the terms and conditions of the relevant Agreement and/or terms and conditions of the E-Privilege. Such a waiver shall not affect any right of Thailand Privilege Card Co., Ltd. to enforce the terms and conditions of the relevant Agreement and the terms and conditions of the E-Privilege at any time in the future.

Any of the privileges may be cancelled if they run counter to the laws of Thailand.



# HEALTH & WELL-BEING PAGE: 1 OF 6

**SPA** 

PARTNERS	PARTNERS PRIVILEGE		QUOTA REDEMPTION Member before October 2023
Sri Panwa Phuket	Purchase a Aromatic Thai Oil Massage for 90 min, get one complimentary massage from the below list:  • Aromatic Thai Oil Massage  • Sri Panwa Phuket  • Sri panwa Serenity Massage  • Traditional Thai Massage		Not Available
	Get free 30 mins body scrub when purchase a 90 mins signature massage	Member paid	
	Buy1 Get1 free 90 mins Aromatic Thai Oil Massage	1 point*	
Baba Beach Club Hua Hin	Receive a free 30-minute add-on when purchase 60 mins full Body massage	Member paid	Not Available
	Receive a free 30-minute choice of body scrub when purchase a 90 minutes signature massage	Member paid	
*Remark: Redeem 1 point	for a free Aromatic Thai Oil Massage when you buy Aron	matic Thai Oil Massage.	
	Buy 1 get 1 free for Serenity Massage 90 mins	1 point*	
Baba Beach Club Natai	Receive a free 30-minute add-on when purchase 60 Member paid mins full Body Massage		Not Available
	Receive a free 30-minute choice of body scrub when purchasing a signature massage of 90 minutes	Member paid	
*Remark: Redeem 1 point	t for a free Aromatic Thai Oil Massage when you buy Aror	matic Thai Oil Massage.	
Anne Semonin Spa	Thai Massge 60 min		1 quota
	Foot Massage 60 min		
	Spa Package : Hydar Sensation Package (Body Scrub + Facial) or Heavenly Experience Package ( Facial & Oil Massage) 120 min	3 points	3 quotas
Dr. Spiller Pure Skin Care Solutions (3 Branches)	re Solutions  Treatment 70 min or Fresh & Fruit Facial  Treatment 70 min		1 quota
Green Leaf Spa	Royal Thai Massage (90 mins)	1 point	1 quota
(Chatrium Residence)	Foot Reflexology Massage (60 min)	Ιροππ	1 40014
	Aromatherapy Massage (60 min)	assage (60 min) 2 points	
Health Land Con C	Thai Massage (120 min)	1 point	1 quota
Health Land Spa & Massage	Foot Reflexology Massage (60 min)	,	1 90010
(11 Branches)	Aromatherapy Massage (90 min)	2 points	2 quotas
	Spa Package Body scrub and Aroma 2.30 hrs		3 quotas



PAGE: 2 OF 6

### **SPA**

PARTNERS	PRIVILEGE	POINT REDEMPTION GOLD, PLATINUM, DIAMOND, RESERVE	QUOTA REDEMPTION Member before October 2023
Let's Relax Spa	Thai Massage (120 min)	1 point	1
(40 Branches)	Foot Reflevology Massage (60 min)		1 quota
	Aromatherapy Massage (60 min)		2 quotas
	Thai Massage (90 min)	1 point	1 quota
Omaio Sm.m	Foot Reflexology Massage (60 min)	Тропп	
Oasis Spa (8 Branches)	Aromatherapy Massage (90 min)	2 points	2 quotas
	Spa Package : King of Oasis Signature 2 hrs. *(Tradition Thai Massage - Hot Compress - Aromatherapy Hot Oil Massage)	3 points	3 quotas
Spa Life	Thai Massage 2 hrs.	1 point	1 quota
(Nara Place)	Aroma Massage 1 hr.	2 points	2 quotas
Stretch me by Let's	Basic Stretch 60 mins	O o o into	2 guatas
Relax (3 Branches)	Advance Stetch 90 mins	2 points	2 quotas
	Classical Thai Massage 1.30 hrs.		1 quota
Rarinjinda Wellness	Aroma Massage 1 hr.	2 points	2 quotas
Spa (2 Branches)	Spa Package : Revitalizing Escape Package 150 mins (Aroma Massage + Body Scrub or Body Mask +Guava Foot Polisher +Herbal Hot Compress)	3 points	3 quotas
	Thai Massage 90 mins		
Highland Spa	Foot Massage 60 mins	1 point	1 quota
Veranda Spa	Thai Massage 60 mins	1 point	1
(Chiang Mai / Huahin)	Foot Massage 60 mins	Гропп	1 quota
	Thai Massage 90 mins	1 point	1
The Wora Spa	Foot Massage 60 mins	Ι μοιπ	1 quota
	Aroma Massage 120 mins	2 points	2 quotas
	Thai Massage 60 mins	1	
Life Spa @ Village	Foot Massage 60 mins	1 point	1 quota
Cliff Spa (Royal Cliff Beach Hotels)	Royal Thai Massage 90 mins	1 point	1 quota



POINT PEDEMPTION

AGE: 3 OF 6

OLIOTA PEDEMPTION

### **HEALTH AND WELLNESS**

PARTNERS	PRIVILEGE	POINT REDEMPTION GOLD, PLATINUM, DIAMOND, RESERVE	QUOTA REDEMPTION Available for EUP,IP, EFP and EPA
Bangkok Hospital	Selected Health Check-up or Wellness Package (Male 21 items / Female 22 items)	10 points	1 quota
Bangkok Smile Dental Clinic - Asoke Branch - Ploenchit Branch - Silom Branch - Sukhumvit	Clinic  - Asoke Branch  - Ploenchit Branch  - Silom Branch  Selected Dental Program  Basic Tooth Spa Package:  Cleaning + Checkup + Airflow		Deduct 1 quota (Available 2 times/year)
BNH Hospital	Selected Health Check-up or Wellness Package (Male 29 items / Female 34 items)	10 points	1 quota
International Hospital (Under 40 years: 17 items / More than 40 years: 18 items)  Selected Health Check-up or Wellness		10 points	1 quota
		10 points	1 quota
Samitivej Sukhumvit Hospital (Sukumvit & Srinakarin)	Selected Health Check-up or Wellness Package (31 items)	10 points	1 quota
Bangkok Anti-Aging	Hormone Boost up program (male / female) 15 items and 1 time for Placenta  Customized Vitamin Program (Vitamin test 12 items and IV Immune Booster 1 time)  Cancer + Health Screening Program (Premium Checkup + Cancer 37 items / Colon Hydrotherapy 1 time and IV Immune Booster 1 time)	10 points	1 quota
Center	Ozone Therapy Program	2 points/time	Deduct 1 quota (Available 3 times/year)
	Brain Booster Program (IV Brain booster 1 time)  Colon Hydrotherapy Program  Immune Therapy Program (IV Immune Booster 1 time)	1 point/time	Deduct 1 quota (Available 4 times/year)

### Remark

- Complimentary health checkup program for IP, EUP and EPA: Hormone Boost up Program, Customized Vitamin Program or Cancer
- + Health Screening Program 1 time per year
- Ozone Therapy Program (3 times per year)
- Members can choose Colon Hydrotherapy Program or Brain Booster Program or Immune Therapy to use the service 4 times per year (can mix programs up to a total of no more than 4 times per year)
- Guest : Discount 40 % from Walk-in rate



# HEALTH & WELL-BEING PAGE: 4 OF 6

PARTNERS	PRIVILEGE POINT REDEMPTION GOLD, PLATINUM, DIAMOND, RESERVE		QUOTA REDEMPTION Available for EUP,IP, EFP and EPA	
Chiangmai Ram Hospital	treatments)		Deduct 1 quota (Available 2 times/year)	
·			1 quota	
Selected Dental Program Dental Check-up + Polish + Fluoride application		2 points	Deduct 1 quota (Available 2 times/year)	
Pattaya	Selected Health Check-up Male 20 items / Female 21 items	10 points	1 quota	
Bangkok Hospital	Selected Dental Program Dental Check-up + Polish + Fluoride application	2 points	Deduct 1 quota (Available 2 times/year)	
rnokei	Selected Health Check-up Male 20 items / Female 21 items	10 points	1 quota	
Bangkok Hospital Huahin	Selected Health Check-up or Wellness Package (21 items)	10 points 1 quota		
Sea Smile Dental Clinic Patong Beach Phuket	Selected Dental Program Basic Tooth Spa Package: Cleaning + Checkup + Airflow	2 points Deduc (Available 2		
	Annual Live Blood Analysis at CDC only Blood test to tell roughly the condition of the body and use it to make decisions about planning health care.	test to tell roughly the condition of the and use it to make decisions about  Complimentary  1 time per		
Dermaster	Gold Mask (1 time per member) Replenishes vitamins deep at the skin cell level. Reveal bright skin	Complimentary	Member Paid	
	Up to 50% special discount on treatment by therapist	Member Paid		
	Up to 30% special discount on selected laser, vitamin dip and surgery	Member Fala		
	Complimentary Health Check up	Only for RESERVE & DIAMOND		
Param 9 Hospital	Health check up Male/Female program (16 items)	3 points	1 quota	
	Health Check up Kids (9 items)	2 points		
	Dental Annual check up + Scaling and Polishing			
			Deduct 1 quota (used 2 times /year)	



PAGE : 5 OF 6

	PARTNERS	PRIVILEGE	POINT REDEMPTION GOLD, PLATINUM, DIAMOND, RESERVE	QUOTA REDEMPTION Available for EUP,IP, EFP and EPA
		VP Brain & Body Recovery Program	Complimentary1 time per membership period	Not Available
		Cryotherapy	3 points	
		Energy Booster	4 points	Deduct 1 quota (used 2 times/year)
	V Precision Clinic	Antioxidants Booster	. , , , , , , , , , , , , , , , , , , ,	
		Brain Peptide	5 points	(*Remark 1)
		Beauti-Fuel		
		Ultra Wellness	7 points	1 quota
		Detox Formular	, poins	
		Ozone Therapy		
	Weber Laser Therapy		8 points	(*Remark 2)

<sup>\*</sup>Remark 1: Complimentary health checkup program for IP, EUP and EPA: Brain Peptide, Energy Booster, Antioxidants Booster or Cryotherapy - Members are able to use the service up to 2 times per year (they can mix and match programs up to 2 times per year).

\*Remark 2: Complimentary health checkup program for IP, EUP and EPA: Beauti-Fuel, Ultra Wellness, Detox Formular, Ozone Therapy or

Weber Laser Therapy - Members can use it instead of the annual health check-up package once a year. VP Brain & Body Recovery Program: Brain Peptide and Cryotherapy

**Cryotherapy:** helps reduce injuries, reduce muscle pain, stimulate blood circulation, and restore a heathy body.

Energy Booster: (IM) helps nourish high-energy cells such as brain cells, liver cells, and heart cells; resulting in energy revitalization and fatique reduction.

Antioxidants Booster: It is a vitamin formulation that concentrates on antioxidants and may effectively penetrate cells by intravenous injection. It will contribute to the body's increased energy levels, efficiency gains, and reduction of inflammation.

Brain Peptide: Strengthen brain cells

Beauti-Fuel: helps protect skin cells from premature aging while it also helps in collagen production which makes the skin soft, moist, and youthful.

**Ultra Wellness**: It is a vitamin that emphasizes health. It energizes the body's cells and encourages the body to fall asleep peacefully. **Detox Formular**: It is a concentrated vitamin formula that focuses on the detoxification of toxins from the body with the help of vitamins, minerals and certain amino acids that help in the effective elimination of toxins through the urine.

**Ozone Therapy:** Concentrated oxygen is added into the blood vessels. Concentrated oxygen helps prevent germs or viruses, strengthen the immune system, and reduce chronic illnesses and fatigue symptoms.

Weber Laser Therapy: This therapy helps boost energy to body cells through 4-colored laser light. This enables cells to work efficiently while healing both physical and mental health.

	Premium Health Check-up (VIP) 12 items*	Complimentary	1 quota	
Panacee Medical Center	Premium Health Check-up (VIP) 16 items	Complimentary for RESERVE & DIAMOND		
	Colon Hydrotherapy Program 1 time with Fully Check up **	2 points	Not Available	
	Ozone Therapy Program ***	3 points		
	QRS Pelvi Center***	2 points		

<sup>\*</sup> Complimentary 1 time per membership period for RESERVE DIAMOND PLATINUM and GOLD

<sup>\*\*\*</sup> Ozone Therapy 1 time will get complimentary Basic Check-up valued 5,000 THB, Advance Fiber Supplement, snack and healthy drink \*\*\*\* QRS Pelvi Center will get complimentary Basic Check-up valued 5,000 THB, snack and healthy drink



<sup>\*\*</sup> Colon Hydrotherapy 1 time will get complimentary Basic Check-up valued 5,000 THB, Advance Fiber Supplement, snack and healthy drink

PAGE: 6 OF 6

### FITNESS AND SPORT CLUB

PARTNERS	PRIVILEGE	POINT REDEMPTION GOLD, PLATINUM, DIAMOND, RESERVE	QUOTA REDEMPTION  Member before  October 2023
The Standard	1-day Gym Pass 1 point M		Member Paid
Fitness First	Free 1-month Membership	3 points	
11111622 11121	1-times daily access	-	Member Paid

### **COMMUNITY & LIVING**

PA	ARTNERS	PRIVILEGE	POINT REDEMPTION GOLD, PLATINUM, DIAMOND, RESERVE	QUOTA REDEMPTION  Member before  October 2023
Lounge o	Privilege City and Co-working t Siam Paragon	(On Process) 1-day access	I point GOLD & PLATNUM 4 Times / Year DIAMOND Unlimited for RESERVE	Not Available
co-work	at Room; * king space n / Park Silom)	1day-pass	1 point	Member Paid

### \* Terms & Conditions:

- Above prices are excludes 7% VAT;
- Includes free-flow artisanal coffee, tea, and infused water.
- Vouchers can be used from 9 am to 6 pm, Monday to Friday (excluding weekends and Thailand's public holidays).
- Vouchers can be used at The Great Room Park Silom and The Great Room Gaysorn Tower.
- Valid for 1 year from the date of voucher redemption.
- Advanced booking is required at least 1 day in advance
- Subject to availability.



### SERVICE RESERVATION AND CANCELLATION POLICY

### SPA SERVICE

Member quota: Elite Ultimate Privilege (EUP), Elite Family Premium (EFP), Elite Maxima Health (EMH), and Individual Member (Special Entry Visa Sticker – SE Visa)

Member redemption points: Gold (GD), Platinum (PT), Diamond (DM), and Reserve (RS)

### **Conditions:**

- 1. Member is entitled to use Thai massage and foot massage. Only members with an annual complimentary quota are also entitled to use aroma massage for spa service.
- 2. One spa quota means the use of spa service no less than one hour per session. In the event that a member uses two or more spa programs, it is considered that the member has used two spa quotas. (Not applicable for Individual/founding members)
- 3. Eligibility to use spa per day
- Individual members (SE Visa) can use spa service 1 time/day (Thai massage or foot massage only).
- Members with an annual complimentary quota can use spa service a maximum of 2 times/day.
- 4. Member redemption points can use spa service at any time and unlimited service/day.
- 5. Member must make a reservation for spa service no less than 6 hours prior to the intended date and time of service usage in accordance with the terms and conditions of each spa facility. Available times are to be confirmed by spa officers.
- 6. In the event of cancellation, members must notify TPC of cancellation no less than 5 hours in advance prior to the scheduled time, or no less than specific times in accordance with the terms and conditions of each spa facility.
- 7. In the event of "Late Cancellation" or "No Show" for spa service, the member must pay the actual service fee to TPC. If the member fails to do so, TPC reserves the right to deduct the member's annual complimentary quota or to suspend all services until the payment is completed. (Point is non-refund)
- 8. Members must use the spa service on the date and time of reservation only and must sign a Job Assignment (JA) at the spa facility to certify authentic membership status. Privileges and benefits for members cannot be transferred to another person in any case.

	Spa				
Reservation Policy	Amendment / Cancellation Policy	Quota l	imitation	Point I	Redemption
6 hours in advance. (prior to your preferred time of visiting the spa facility)	5 hours in advance. (prior to your confirmed service time)	Per Day Individual member = 1 time EUP & EFP member = 2 times	ELID as a seele as	Per day 1-3 points subject to each spa packages	Per year Gold = 20 points Platinum = 35 points Diamond = 55 points Reserve = 120 points



#### SERVICE RESERVATION AND CANCELLATION POLICY

### **HOSPITAL & CLINIC SERVICE**

**Member quota:** Elite Ultimate Privilege (EUP), Elite Family Premium (EFP), and Individual Member (Special Entry Visa Sticker – SE Visa)

Member redemption points: Gold (GD), Platinum (PT), Diamond (DM), and Reserve (RS)

#### Conditions:

- 1. Hospital and Clinic Service
- One annual health check-up program per calendar year or
- Two dental check-up programs per calendar year or
- Other health programs as prescribed by TPC
- 2. Member must make a reservation for hospital or clinic service no less than 24 hours prior to the appointment date and time.
- 3. For annual health check-ups, an 8-hour fasting prior to appointment time is advised.
- 4. In the event of cancellation, members must notify TPC of cancellation no less than 24 hours in advance prior to the scheduled time, or no less than specific times in accordance with the terms and conditions of each hospital and clinic.
- 5. Members must only use the hospital service on the date and time of reservation and must sign in Job Assignment (JA) at the hospital or clinic to certify authentic membership status. Privileges and benefits for members cannot be transferred to another person in any case.
- 6. In case a member wishes to change the type of package offered by TPC, the member must be responsible for all extra charges and fees.

Reservation Policy	Amendment / Cancellation Policy
24 hours in advance on a working day	24 hours in advance on a working day



